Dr Ahmed & Dr Mansoor Surgery

Newton Heath Health Centre

2 Old Church Street

Newton Heath

M40 2JF

0161 681 1353

The Aim of our patient participation group is to provide a link between the surgery and our patients to enable us to provide a quality service by talking and listening to our patients.

Our purpose is to enable our patients to be involved in the way the practice provides its service

What are the 3 things you particularly like about our practice?

What are the 3 areas that you would like to see improve?

Are you aware of the practice website?

 Yes / No

If yes – what did you use it for? Was it helpful?

Any other comments

Have you heard of online access?

Yes / No

If yes – have you used it?

If no – would you like more information?

Any comments \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Would you find a Practice Newsletter Useful?

 Yes / No

If Yes – What topics would you find useful?

If No - Why\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Do you think a text message service would be useful?

 Yes / No

Do you know about GP 7 day Access?

 Yes / No

If Yes – Have you used the service?

And what did you think?

Do you look after somebody?

 Yes / No

Do you know there is help and support available?

**Thank –You for your time**

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